

### UCOA Quarterly Aging Summit Agenda Thursday – August 12, 2021

#### 12:00 PM - 01:30 PM

### **Community Partner and Member Networking Meeting**

Join Zoom Meeting https://zoom.us/j/640416337

Or Dial 669 900 6833

Meeting ID: 640 416 337

(Zoom conference information will remain the same for all UCOA quarterly meetings)

### **Agenda**

12:00 Welcome to members and partners

Welcome and introduction to new first time attendees

Andrew Jackson

12:10 Executive Director Report

Meeting with the Governor and quarterly staff meeting Darlene Curley – newly appointed UCOA member Annual Report for UCOA – Distribution by September 1 Utah Elder Abuse Awareness Day Rob Ence

Rob Ence

### 12:20 Community Partner Engagement

UGS Revival – Utah Geriatric and Gerontology Society
 Utah Broadband Center – Advisory Council
 Utah Library System – older adult learning centers
 Division of Arts and Museums – training program
 Alzheimer's Association – program updates
 John Lassere, MD
 Rebecca Dilg
 Liz Gabbitas
 Tracy Hansford
 Ronnie Daniel

Upcoming events – open announcements
 All

### 01:10 Commission Communications Update

- IT Survey snapshot not yet for distribution
- Website utahaging.org new site overview
- Member and partner engagement asks and offers including:
  - Website navigation, content proofing, recommendations
  - Older adult assistance hotline volunteer, contribute to scope
  - o Resource expertise commitment and profiles
  - State aging plan 2050 and 2022 caregiver/partner plan contributors/reviewers

### 01:30 Adjourn

(Public and partner comment and input welcomed throughout. Session will be recorded.)



# UTAH ELDER ABUSE AWARENESS DAY

Virtual Conference 2021

TUESDAY, JUNE 15 10 AM - 12PM

REGISTER TODAY: HTTPS://BIT.LY/2S203YG



nutah department of human services

AGING AND ADULT SERVICES

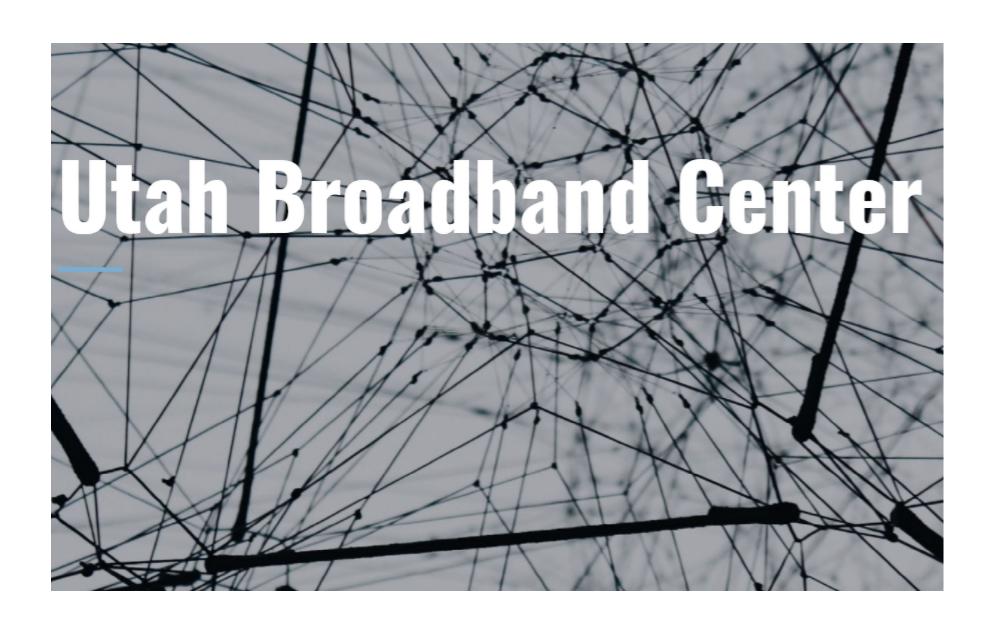


alzheimer's  $\Re$  association®

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ABOUT ¥ PROGRAMS ¥ OPPORTUNITIES ¥ GRANTS ¥ RESOURCES ¥ BLOG EVENTS ¥ Q



Creative Aging

### Creative Aging Foundations

For Cultural Organizations: Leadership, Staff, and Teaching Artists\* (this training is offered twice)

August 16 - 18; 9:00 - 11:00 am

OR

August 23 - 25; 9:00 - 11:00 am

Training will occur on Zoom

Application due: Tuesday, July 20, 2021

MORE INFO

For Independent Teaching Artists: Curriculum Design & Development

August 30 - September 1; 9:00 - 11:00 am Training will occur on Zoom

Applications due: Tuesday, August 3, 2021

MORE INFO

For Older Adult Service Organizations: AAAs, senior centers, and other organizations that specifically serve older adults

September 27 - 29; 9:00 - 11:00 am Training will occur on Zoom

Applications due: Tuesday, August 31, 2021

MORE INFO



# NATIONAL LEADERS IN CREATIVE AGING PROGRAM DEVELOPMENT

About Lifetime Arts ♥

Our Programs and Services v

News√

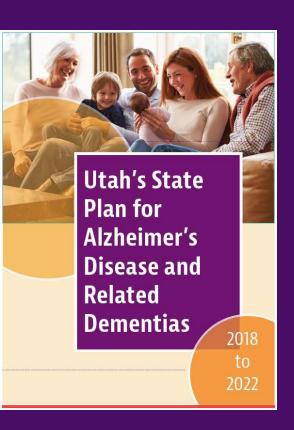
The Creative Aging Resource

Current Initiatives >



Participants discuss their visual art work during a workshop held at the Walnut Creek Wetland Center in Raleigh, NC. This program, offered by Pullen Arts Center, was made possible through Catalyzing Creative Aging, a partnership of Aroha Philanthropies, the National Guild for Community Arts Education, and Lifetime Arts. Credit: Teresa Moore Photography

# Utah's State Plan for Alzheimer's Disease and Related Dementias



### **GOALS**

- 1. A Dementia-Aware Utah
- Support and Empower Family and Other Informal Caregivers
- 3. Dementia-Competent Workforce
- 4. Expanded Research in Utah

### 2021 FACTS AND FIGURES REPORT



#### DISCRIMINATION

is a barrier to Alzheimer's and dementia care. These populations reported discrimination when seeking health care:



Alzheimer's and

dementia deaths have

16%

during the COVID-19



Americans Americans Americans **DATOS Y CIFRAS** SOBRE EL ENFERMEDAD **DE ALZHEIMER PARA 2021** 

#### LA DISCRIMINACIÓN

Alz heimer y la demencia. Estos sectores de la población informaron que sufrieron discriminación al buscar atención médica:









estadounidenses americanos estadounidenses estadounidenses



MORE THAN

MILLION Americans are living with

DECREASED 7.3%

INCREASED

145%

© 2022 Alpheimer's Association\* (All Rights Res

el mar's Associacion is a nos-for-profit SELI(c)(3) organizacio

PROSTATE CANCER deaths from Alzheimer's disease have

COMBINED

It kills more than

BREAST CANCER

6

Alzheimer's

In 2021 Alzheimer's and other dementias will cost the nation



\$355 BILLION

these costs could rise to more than

TRILLION

**OVER** 

MILLION

Americans provide with Alzheimer's or other dementias



These caregivers provided an estimated 15.3 billion hours valued at nearly

BILLION



alzheimer's 95 association'

1 DE CADA 3

adultos mayores muere con Alzheimer u otro tipo de demencia

Mata a más personas que EL CÁNCER DE MAMA

EL CÂNCER DE PRÓSTATA

JUNTOS

MÁS DE

MILLONES

de estadounidenses viven con Alzheimer

DISMINUIDO UN

las muertes por el mal de Alzheimer har

AUMENTADO UN

Las muertes por Alzheimer y por demencia han aumentado

EN UN 16 %

durante la pandemia por el COVID-19



En 2021, el Alzheimer y otros tipos de demencia tendrán un costo para el Estado de

\$355 MIL MILLONES



Para 2050. estos costos podrían aumentar a más de

BILLONES

MÁS DE

**MILLONES** 

de estadounidenses brindan atención gratuita a personas con Alzheimer u otros tipos de demencia



Estos proveedores de atención calcularon 15.3 mil millones de horas cotizadas en casi

**MIL MILLONES** 



alzheimer's 95 association

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## 2021 FACTS AND FIGURES SPECIAL REPORT

### RACE, ETHNICITY AND ALZHEIMER'S IN AMERICA

#### THIS YEAR, MORE THAN **6 MILLION AMERICANS ARE** LIVING WITH ALZHEIMER'S

The disease can affect racial and ethnic groups differently, and many individuals face unique challenges in receiving care

#### Blacks are about TWICE

as likely to have Alzheimer's or another dementia than Whites

#### Hispanics are about 1.5 TIMES

times as likely to have Alzheimer's or another dementia than Whites

#### HALF OR MORE

caregivers of color say they have faced discrimination



of Black









#### DISCRIMINATION

is a barrier to Alzheimer's and dementia care. These populations reported discrimination when seeking health care:



An overwhelming

majority of people of color

in America say it's important

for dementia care providers

to understand their ethnic

or racial background,

yet fewer than

feel confident they have

access to culturally

competent providers







Hispanics, Blacks and



they would not see a doctor if experiencing thinking or memory problems





alzheimer's 90 association'

### KNOWLEDGE AND STIGMA

about Alzheimer's varies widely. These groups showed different levels of concern about developing Alzheimer's:



of Black Americans



of Native Americans



of Asian Americans



### INFORME "RACE. **ETHNICITY AND ALZHEIMER'S** IN AMERICA"

#### ESTE AÑO MÁS DE 6 MILLONES DE ESTADOUNIDENSES PADECEN ALZHÉIMER

Esta enfermedad puede afectar a diferentes grupos raciales y étnicos de manera diferente y muchos individuos enfrentan desafíos únicos para recibir la atención correspondiente

Los afroamericanos tienen aproximadamente

#### **EL DOBLE**

de probabilidades que los blancos de padecer alzhéimer u otras demencias

> Los hispanos tienen aproximadamente

#### UNA VEZ Y MEDIA

más de probabilidades que los blancos de padecer alzhéimer u otras demencias

#### LA MITAD O MÁS DE LOS

cuidadores de color dicen haber sufrido discriminación al explorar los entornos el beneficiario que necesita



estadounidenses





estadounidenses



de hisnanns

#### LA DISCRIMINACIÓN

es una barrera para la atención del alzhéimer y la demencia. Estos sectores de la población informaron que sufrieron discriminación al buscar atención médica:



Una mayoría abrumadora

de personas de color en

Estados Unidos refiere que es

importante que los cuidadores

de personas con demencia

entiendan sus antecedentes

étnicos o raciales, sin

embargo, menos de

se sienten seguros de

tener acceso a cuidadores

culturalmente competentes







estadounidenses americanos estadounidenses estadounidenses

Los hispanos,

afroamericanos y nativos

americanos están igual de

predispuestos que

EL DOBLE

de los blancos a decir que

no verán a un médico si

experimentan problemas de

memoria o de razonamiento

de negros estadounidenses

**EL CONOCIMIENTO** 

YLA

**ESTIGMATIZACIÓN** 

relacionados con el alzhéimer

varían mucho. Estos grupos

mostraron distintos niveles

de preocupación respecto

de desarrollar alzhéimer:



de nativos americanos



de asiáticos estadounidense s



estadounidenses

### SOLO EL 53 %

alzhéimer se compartirá de manera equitativa,

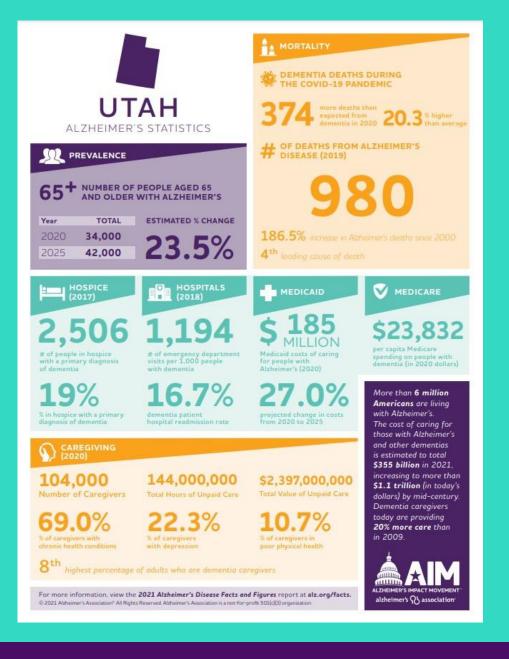
de hispanos



alzheimer's association

alzheimer's  $\Omega$  association

2021
FACTS
AND
FIGURES
UTAH
REPORT





## Spencer I. Çox Gobernor

### Declaration

**Whereas**, Alzheimer's disease is a progressive neurodegenerative brain disorder that tragically robs individuals of their memories and leads to progressive mental and physical impairments;

Whereas, there are no known treatments to prevent, cure or slow the progression of Alzheimer's disease, the sixth-leading cause of death in the United States;

Whereas, more than 6.2 million people in the United States are living with Alzheimer's disease, including 34,000 in Utah;

Whereas, volunteer caregivers across the U.S. bear an extraordinary burden in caring for loved ones, with more than 11 million caregivers providing over 15.3 billion hours of unpaid care for those with Alzheimer's and other dementias in 2020; and, in Utah, more than 104,000 family members and friends provided 144 million hours of unpaid care;

Whereas, the Alzheimer's Association estimates the direct costs of caring for those with Alzheimer's to the United States in 2021 at \$355 billion; and,

Whereas, the efforts of the Alzheimer's Association to provide information and educational programs, raise funds and promote awareness to fight Alzheimer's disease and other dementias will improve the quality of human life for those living with Alzheimer's disease and their caregivers;

£ου, Τhετείστε, I, Spencer J. Cox, governor of the great state of Utah, do hereby declare June 2021 as

Alzheimer's and Brain Awareness Month in Utah







On June 20, thousands of participants across the world come together on The Longest Day® to fight the darkness of Alzheimer's through an activity of their choice. Together, they use their creativity and passion to raise funds and awareness for the Association's care, support and research efforts.

Sign up your team today at www.alz.org/thelongestday



**Help Raise Awareness** 

Renew or start your team today for the 2021 Walk to End Alzheimer's.

Go to www.alz.org/walk

## 8 Walk Locations

August 28
Park City (Basin Recreation)

## September 18

Logan (Merlin Olsen Park)
Cedar City (Cedar City Motor Company)

### September 25

Salt Lake County (Rio Tinto Stadium)
Provo (Riverwoods Mall)

### October 9

Tooele (Skyline Park)
Ogden (Ogden Amphitheater)

### October 23

St. George (Ovation Community)

# FREE On-line Education Programs

- Effective Communication Strategies
- COVID-19 and Caregiving
- Understanding and Responding to Dementia-Related Behavior
- Healthy Living for Your Brain and Body: Tips From the Latest Research
- Dementia Conversations
- Advancing the Science: Alzheimer's and Dementia Research
- Legal and Financial Planning for Alzheimer's

- The 10 Warning Signs of Alzheimer's Disease
- Understanding Alzheimer's and Dementia
- Living with Alzheimer's: For Caregivers-Late Stage-Part 1 of 2
- Living with Alzheimer's: For Caregivers-Late Stage-Part 2 of 2
- Living with Alzheimer's: For Younger-Onset Alzheimer's-Part 1 of 2
- Living with Alzheimer's: For Younger-Onset Alzheimer's-Part 2 of 2

To register call free 800-272-3900

# **2021 Virtual Support Groups**

alzheimer's  $\Omega$  association

Professionals

24/7 HELPLINE 800.272.3900

Alzheimer's & Dementia

Help & Support

Research

Get Involved

Your Chapter

Share or Print this page

# alz.org/helping\_you/support\_groups

### Support Groups

### Other Pages in Helping You 24/7 Helpline Care Consultation **COVID-19: Tips for Caregivers Health Care Provider Outreach** Online Tools **▶** Support Groups

Get the emotional support you need.

Support groups create a safe, confidential and supportive environment and a chance for participants to develop informal mutual

support and social relationships. They also educate and inform participants about dementia and help to them develop methods and skills to solve problems.

We have many support groups at various times and locations. Check here to see if there is a group close to you that fits your needs. For any questions regarding Caregiver Support Groups or Early Stage Groups, please contact our Helpline at 800.272.3900.

If you have Alzheimer's

There is an early stage Alzheimer's Support Group that meets in the Salt Lake area. Please contact Julia at jbentley@alz.org if you are interested in attending this group.

# **Professional Resources**

- Dementia Practice Guidelines
- Curriculum Review
- EssentiALZ Certification



Get trained. Get certified. It's essentiALZ.



To learn more, visit <u>alz.org/trainingandcertification</u>.

# Healthcare Professional Resources Download the app:

- Clinical Pocket App
- Cognitive Impairment Care Planning Toolkit
- Free CME course





To learn more, visit alz.org/professionals/health-systems-clinicians.

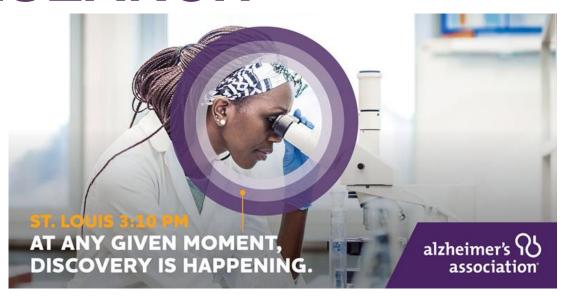


# RESEARCH

alzheimer's 95 association°

AAIC>21

alz.org/aaic/registration.asp

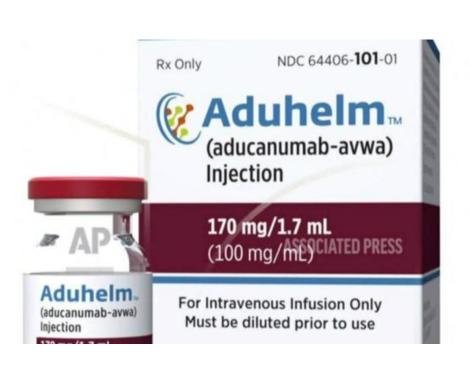




alz.org/trialmatch



# FDA Approves first drug ever to treat underlying cause of Alzheimer's disease



### **Quick Facts:**

- Aduhelm works to eliminate build up of amyloid plaque in the brain
- It is only effective for people with MCI or in the early stages of the disease
- Must be prescribed by a physician
- An Alzheimer's diagnosis is required
- It is given by a monthly infusion

# **2022 State Policy Priorities**

- Increasing Medicaid reimbursement rates for in-home services and potentially long-term care
- 2. Adult Protective Service funding increase
- 3. Care Partner State Plan in conjunction with University of Utah
- 4. Research Funding

1

# Comprehensive Care for Alzheimer's Act

(S. 1125 & H.R. 2517)

### **FACTSHEET**



APRIL 2021

alzimpact.org

### Comprehensive Care for Alzheimer's Act

Caring for an individual living with Alzheimer's or another dementia poses unique challenges.

- More than 95% of individuals with dementia have one or more other chronic conditions, the management of which is complicated by an individual's cognitive impairment.
- Individuals with dementia rely heavily on family members to provide a large amount of care, which is often intrusive and exhausting.
- Too often, those with Alzheimer's and their caregivers are forced to fend for themselves in the complicated maze of the health care and social support systems.

Dementia care management can ease these challenges, improving quality of care and reducing costs.

- Dementia care management is a model of care that is proven to reduce health care use and costs and to improve the quality of life for individuals living with dementia and their families
- Dementia care management enables individuals to more seamlessly navigate health care and social support systems and to obtain more timely access to care.
- Elements of dementia care management include care coordination and navigation, management of chronic conditions, and caregiver education and support.

However, a change in the payment structure is necessary to enable dementia care management.

- Under the current system, many practices cannot afford the upfront costs of developing, implementing, and sustaining a dementia care management program.
- Instead of paying a fee for each specific service, providers should receive an annual per-patient payment for all services provided under the program, including important services not otherwise reimbursed by Medicare.
- This structure would allow dementia care management programs to be financially feasible for health care providers and practices; especially for smaller practices, rural practices, and inner-city community health centers.

The Comprehensive Care for Alzheimer's Act (S. 1125 / H.R. 2517) would ask the Center for Medicare and Medicaid Innovation (CMMI) to test a better payment structure for dementia care management. This model would:

- Provide services such as the development of a dementia care plan, care coordination and navigation, and caregiver education and support.
- Ensure patients have access to an interdisciplinary team of providers with dementia care expertise.
- Reimburse providers through a capitated payment and an incentive payment based on performance.

2

# Equity in Neuroscience and Alzheimer's Clinical Trials (ENACT) Act

### **FACTSHEET**



MAY 2821

alzimpact.org

#### **ENACT Act**

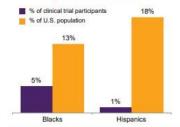
Alzheimer's disease disproportionately affects Black and Hispanic older Americans.

- Although Whites make up the majority of the over 6 million people in the United States with Alzheimer's, research shows that Blacks and Hispanics are at higher risk.
- Blacks are about two times more likely than Whites to have Alzheimer's and other dementias.
- Hispanics are about one and one-half times more likely than Whites to have Alzheimer's and other dementias.

However, Alzheimer's research to date has not included sufficient numbers of Blacks and Hispanics.

- In 2018, across all clinical drug trials (not just Alzheimer's), Blacks represented only 5% of trial participants and Hispanics represented only 1%, despite representing 13% and 18% of the population, respectively.
- The best available evidence suggests that this trend is similar in Alzheimer's research. A study from 2016 found that among 10 recent Alzheimer's biomarker studies, only 2 of them had recruited adequate numbers of Blacks.
- The underrepresentation of racial and ethnic minorities in clinical trials limits knowledge of how a treatment or diagnostic may affect these populations.

#### Underrepresentation of Blacks and Hispanics in Clinical Trials



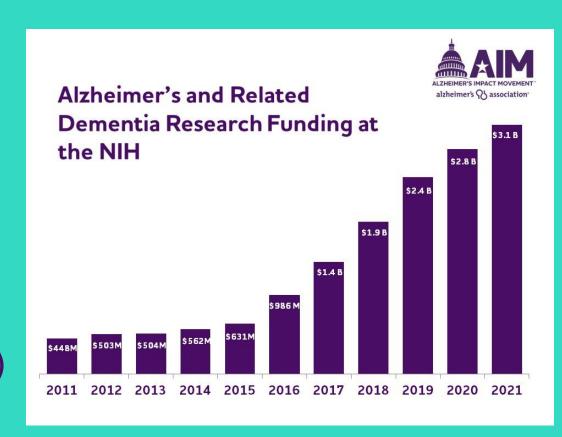
Additionally, changing demographics and risk factor profiles necessitate recruitment of more Asian and Native Americans into Alzheimer's clinical trials.

- By 2050 Asian Americans are projected to comprise nearly 8% of those aged 65 and older. However, over the last two decades, less than 1% of the National Institutes of Health's (NIH) total budget has gone to research projects focused on Asian Americans.
- Native Americans have high rates of chronic conditions, including conditions that are suspected risk factors for Alzheimer's, such as obesity, diabetes, and hypertension. Despite this, available data suggest that participation of Native Americans in clinical trials is very low.

3

Increase the Commitment to Alzheimer's and Dementia Research

(\$289 million increase)



4

## **BOLD Infrastructure** for Alzheimer's Act

(\$20 million funding request)

### **FACTSHEET**



MARCH 2021

alzimpact.org

#### **BOLD Infrastructure for Alzheimer's Act**

Alzheimer's and other dementias are an urgent public health issue.

- . More than 6 million Americans have Alzheimer's.
- It is one of the most expensive diseases in America: costs will total \$355 billion in 2021.
- And the burden is growing larger. The number of people living with Alzheimer's is projected to more than double to 12.8 million in 2050, and the costs are expected to rise to more than \$1.1 trillion.

There are several ways that the public health community can address the crisis.

- Primary Prevention: A growing scientific consensus has concluded that healthy living can reduce the risk of cognitive decline and may reduce the risk of Alzheimer's. Public health can integrate brain health messages into existing, relevant public health campaigns.
- Early Detection and Diagnosis: As many as half of people living with Alzheimer's have not been diagnosed. Public health can undertake public awareness campaigns to promote early detection and diagnosis and can educate medical professionals about assessment tools.
- Data Collection: States can collect data on cognitive decline and Alzheimer's caregiving using tools such as the Behavioral Risk Factor Surveillance System (BRFSS).
- Access to Care and Services: Public health can encourage health professionals to follow evidencebased clinical care guidelines, create tools to aid in the delivery of care, and report on quality care dementia practices.

The BOLD Infrastructure for Alzheimer's Act (P.L. 115-406) establishes a public health infrastructure to address dementia.

- In 2018, the bipartisan BOLD Act was unanimously approved by the Senate and passed in the House of Representatives by a vote of 361-3.
- · With initial congressional funding, the CDC is:
  - Funding three Alzheimer's Centers of Excellence to expand and promote innovative and effective Alzheimer's interventions.
  - Providing grants to 16 state, local, and tribal public health departments to implement interventions, including those in the Public Health Road Map.
  - Increasing the analysis and timely reporting of data on cognitive decline and caregiving to inform future public health actions.

Congress must continue its commitment to addressing this public health crisis by fully funding the BOLD Act.

- The BOLD Act authorized \$100 million over five years to carry out various public health activities addressing Alzheimer's and other dementias.
- For fiscal year 2021, Congress provided \$15 million to implement the BOLD Act. Now, Congress must fully fund the law by providing \$20 million in fiscal year 2022 for the CDC.
- Fully funding the BOLD Act will enable CDC to award additional Centers of Excellence, focus on important priorities such as Tribal Health, and expand the number of state, local, and tribal public health departments that receive grants.

5

# Alzheimer's Caregiver Support Act

(S. 56 & H.R. 1474)

### **FACTSHEET**



MARCH 2021

alzimpact.org

### Alzheimer's Caregiver Support Act

Alzheimer's disease has a devastating impact not just on those with the disease. It's also a burden on their caregivers — a job that usually falls on family and friends.

- Nearly half of all caregivers who provide help to older adults do so for someone with Alzheimer's or another dementia.
- In 2020, family members and friends of individuals living with dementia provided unpaid care valued at nearly \$257 billion.
- On average, each dementia caregiver today spends 20% more time providing care than a dementia caregiver did a decade ago. This is the equivalent of nearly six <u>more</u> full work weeks of unpaid care each year.

Alzheimer's and dementia caregivers often provide care that is more extensive and intimate than that of other caregivers.

- Nearly 80% of older adults with dementia receive help with a daily personal care activity such as bathing, dressing, grooming, or eating. In contrast, only 20% of older adults without dementia need help with these activities.
- One in 3 Alzheimer's caregivers provide help bathing or showering, feeding, or getting to and from the toilet — a higher percentage than caregivers of other older adults.
- Nearly two-thirds of dementia caregivers expect to continue to provide care for the next five years, compared with less than half of other caregivers.

Although caregiving is often rewarding, the intense responsibilities often take a toll on the caregiver.

- More than half of dementia caregivers report having no experience performing medical or nursing related tasks. In addition, dementia caregivers are twice as likely as other caregivers to report that these tasks are difficult.
- Nearly 75% of Alzheimer's and dementia caregivers are concerned about maintaining their own health since becoming a caregiver.
- More than 1 in 3 dementia caregivers say their health has gotten worse due to their care responsibilities. More than a quarter of dementia caregivers delay or do not do things they should to maintain their own heath.

The Alzheimer's Caregiver Support Act (S. 56 / H.R. 1474) would help provide critical training and relief to Alzheimer's and dementia caregivers.

- The bill would provide grants for training and support services for families and unpaid caregivers of individuals living with Alzheimer's disease or another dementia.
- Those eligible to receive grants include community health centers, senior centers, and state agencies.
- At least 10% of the funding must go to those who serve caregivers in medically underserved communities.

# You can ACT now to engage Utah's Congressional delegation to ask support for these Federal priorities

alzimpact.org/priorities/federal\_priorities

### You can:

- 1. Email your Congressional office requesting support and telling your story
- 2. Create a social media post about the issues
- 3. Write a letter to the editor about one or more of these issues



THE UTAH GERIATRIC EDUCATION CONSORTIUM (UGEC) AGE-FRIENDLY LONG-TERM SERVICES & SUPPORTS ECHO IN PARTNERSHIP WITH COMAGINE HEALTH PRESENTS



# Medications & Polypharmacy How do I QAPI that?



Sabine von Preyss-Friedman, MD, FACP, CMD

Thursday, August 19, 2021 2:00 PM - 3:15 PM

### CME CREDITS AVAILABLE

**Sabine von Preyss-Friedman** has been Avalon's Chief Medical Officer since 2011. She brings decades of innovation and national accolades combined with quality driven leadership and a passion for seniors. In 2011, she received the American Medical Director's Association's Medical Director of the Year award.

Dr. von Preyss-Friedman is a graduate of the Technische Universitaet Muenchen in Germany. She completed an Internal Medicine Residency at Akron General Medical Center in Akron, OH, and later pursued a fellowship in Geriatric Medicine at the University of Washington. Her work has been internationally recognized with the award of research grants for studies done in Washington and Germany. Dr. von Preyss-Friedman is also a chair and member of several medical organizations, boards and committees, each of which is focused on improving quality care in Geriatrics.



### **Location and Registration:**

- Age-Friendly LTSS ECHO series will be offered via Zoom video conferencing
- Register for the UGEC Age-Friendly LTSS ECHO series through this link: https://utah.zoom.us/meeting/register/tJEvc-GsrjwuHdPZyXyZ3dUPxhmGy7j3b8lr
- After registering, click on "Add to Calendar" to add the meeting series to your calendar

### **Ouestions:**

• Contact Jacquie Telonidis at jacqueline.telonidis@hsc.utah.edu

Visit us at utahgwep.org

@uofu\_ugec

@uofu\_ugec

@UofUUGEC

### Connecting Care Through Telehealth for Long-Term Services and Supports



An online course designed using the Age-Friendly Health Systems 4Ms framework to inform and improve best practices about telehealth and virtual services for providers and care-teams, patients/residents, and families and caregivers in long-term services and supports (LTSS) settings through the following modules:

- Telehealth and Virtual Services in LTSS
- Connecting and Setting up a Telehealth Visit
- · Facilitating a Successful Telehealth Visit
- Tele-Visit Tutorials for Patients, Families, and Caregivers
- Monitoring and Quality Improvement of Telehealth Programs

This course also includes checklists, technology troubleshooting tips, and communication guidelines that can be modified for your LTSS setting.

### TO ENROLL IN THIS COURSE, CLICK HERE

For more information about the Utah GWEP, visit our website at https://utahgwep.org

This course is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under grant number T1MHP39052 as part of an award totaling \$90,625 with 0 percentage financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government









### Connecting Through Telehealth

is a comprehensive telehealth course designed to enhance the ability of administrators, providers, care-teams, and students to care for patients via telehealth technologies. This course is also designed to assist with telehealth implementation including evidence-based frameworks for process monitoring, quality improvement, and program adaption to enhance sustainability and accessibility.

The course consists of four sections:

- Telehealth & Virtual Services
- Techno-Human Aspects of Telehealth
- Regulation, Billing, & Revenue Capture
- Tutorial for Patients, Families, & Caregivers

### TO ENROLL IN THIS COURSE, CLICK <u>HERE</u> OR SCAN THE QR CODE



This course was developed through a CARES act grant under the Nurse Education, Practice, Quality and Retention Program (NEPQR) at the University of Utah. For more information about the Utah NEPQR, visit our website at https://utahnepqr.org/m.







### THE UTAH GERIATRIC EDUCATION CONSORTIUM INVITES YOU TO A

# FIRESIDE CHAT PRESENTATION

Linda Cole, LSW will be presenting
"The Importance of Staying Connected in
Challenging Times"

THURSDAY, SEPTEMBER 2, 2021

ZOOM MEETING HTTPS://UTAH.ZOOM.US/J/99070528802

10:00 AM-11:00 AM MST

Can't make it at this time? The recording will be posted on our website, utahgwep.org

### Meet the speaker:



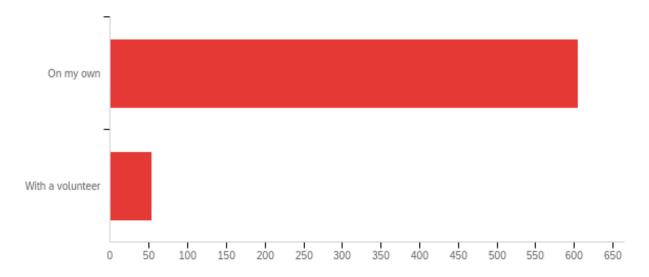
Linda Cole is a licensed social worker and is the Deputy Director of MAG Aging and Family Services which covers Utah, Wasatch and Summit Counties. She is also a State-Certified Long-term Care Ombudsman and manages the ombudsman program at MAG. Linda is currently pursuing a Master of Gerontology degree at the University of Utah. Through working with 100s of clients over the years, Linda has gained insights into the struggles and concerns of aging individuals.

She has taken a particular interest in the importance of human connection in health and well-being across the life span. Recognizing the importance of connection through her client's experiences motivated extensive research on the topic and a desire to share the information. Linda has presented on the healing and protective aspects of human connection in numerous professional and educational venues including BYU Education Week.

## **Default Report**

UCOA Tech Survey
August 10th 2021, 9:25 am MDT

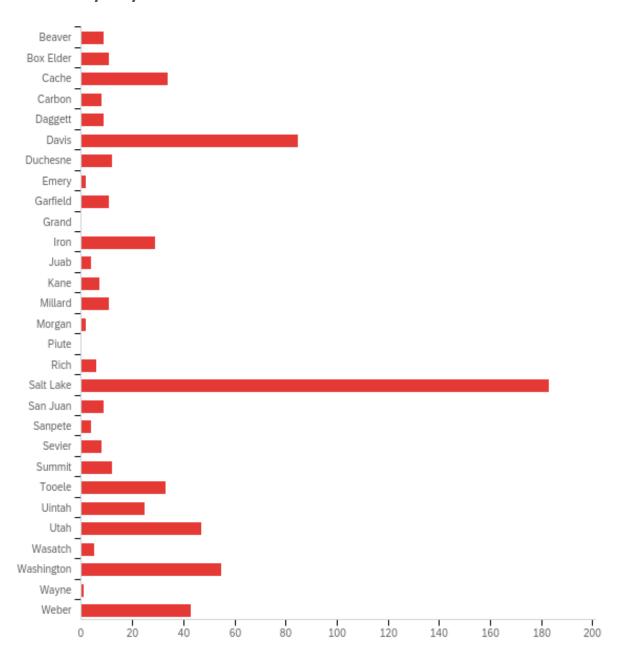
### Q30 - Are you completing this independently or with a volunteer?



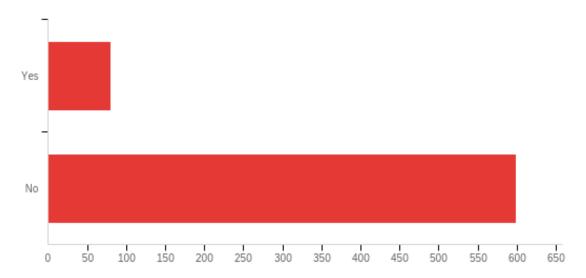
### Q3 - Please enter your age:

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Please enter your age:	33.00	98.00	68.10	10.62	112.84	681

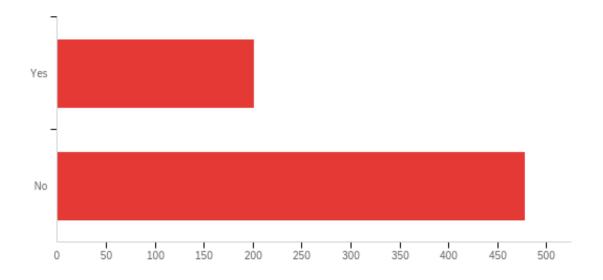
### Q4 - What county do you reside in?



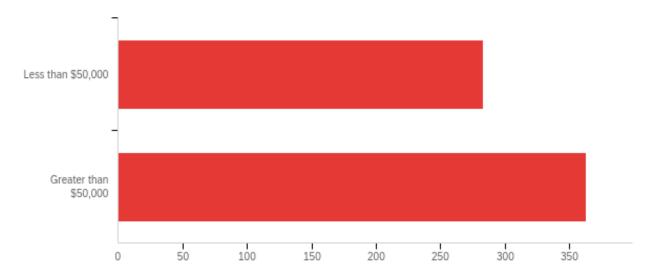
# Q7 - Do you give or receive help with daily activities (bathing, dressing, preparing meals, managing medications)?



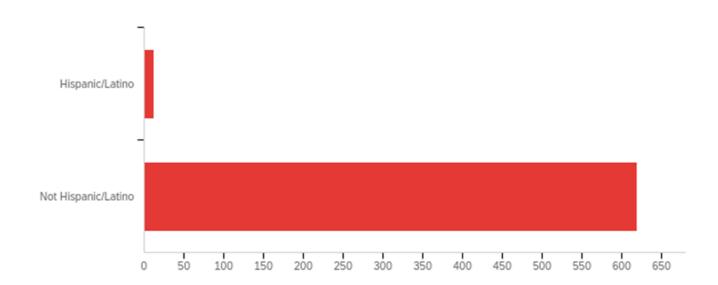
### Q8 - Do you live alone?



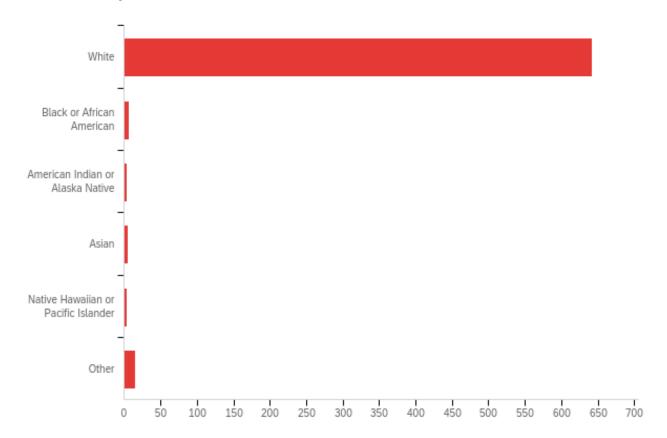
### Q9 - What is your approximate total annual household income?



### Q11 - What is your ethnicity?

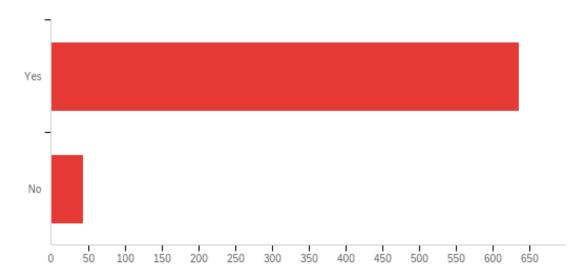


### Q10 - What is your race?

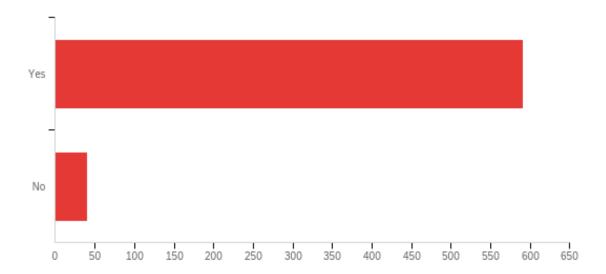


#	Answer	%	Count
1	White	95.11%	642
2	Black or African American	0.89%	6
3	American Indian or Alaska Native	0.59%	4
4	Asian	0.74%	5
5	Native Hawaiian or Pacific Islander	0.44%	3
6	Other	2.22%	15
	Total	100%	675

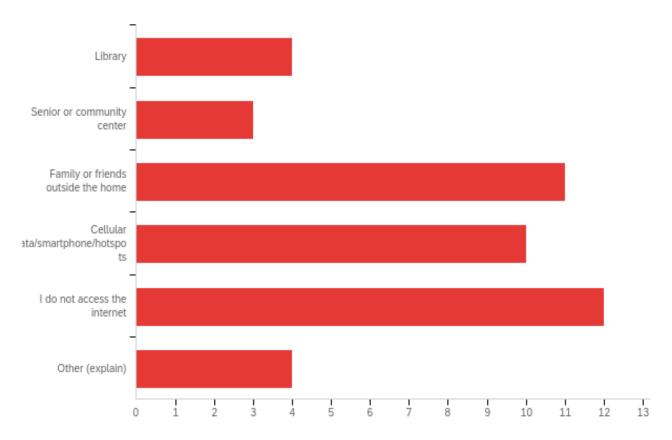
### Q12 - Do you currently have access to home internet?



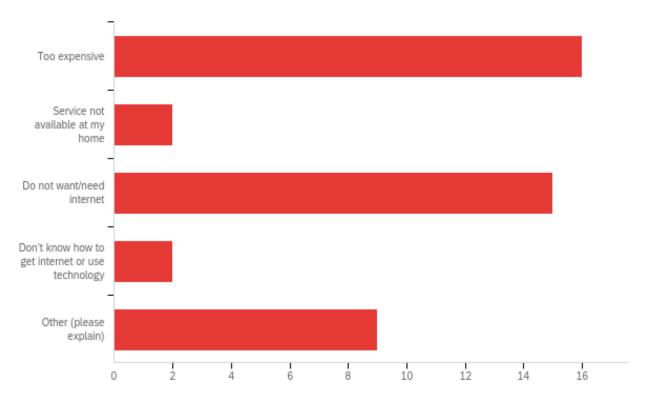
# Q13 - If yes, is your internet reliable/stable?



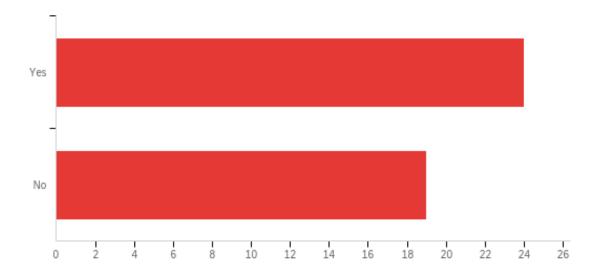
### Q14 - If no, where do you access internet?



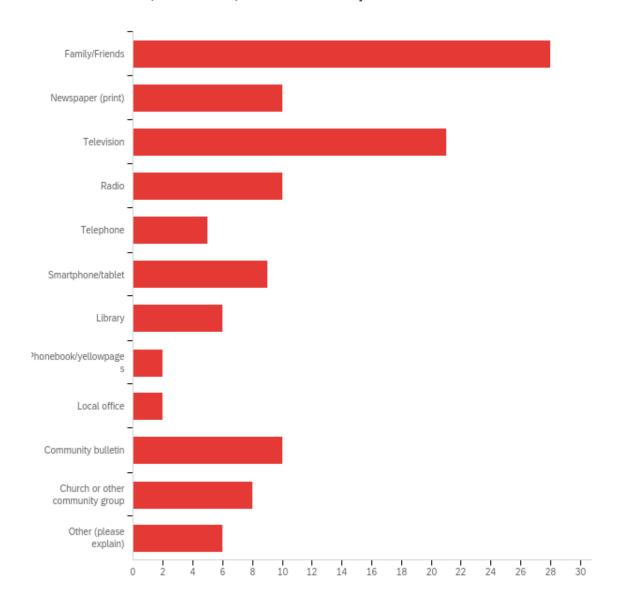
## Q15 - If you do not have home internet, why not?



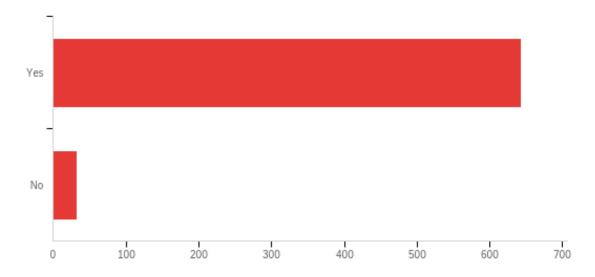
Q16 - If internet were made available to you, would you use it?



Q17 - If you do not use the internet, what other methods do you use to access information about health, resources, and community events?



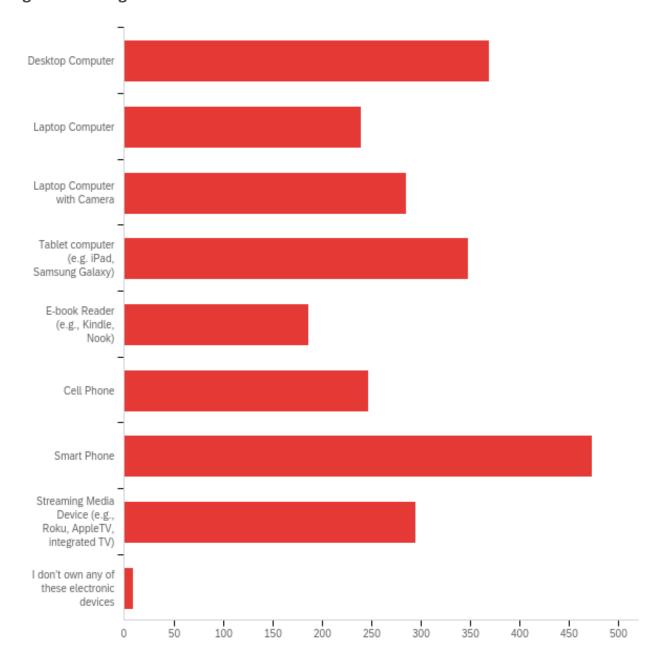
Q18 - Do you have email?



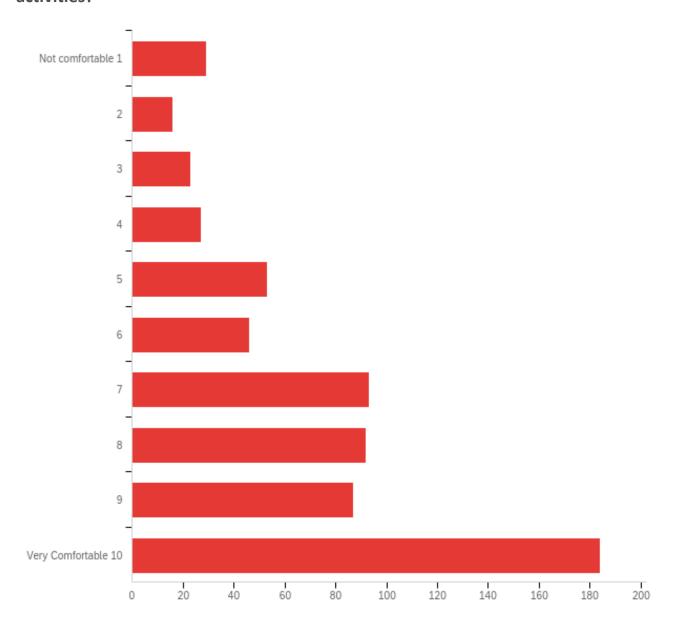
# Q19 - Are there any other things that make it challenging for you to access services, resources, and activities online?

Are there any other things that make it challenging for you to access services, resources, and activities online?
Lack of knowledge
Lack of knowledge
Don't need it
Don't want it
Very rural community
Poor service
Problems with easy of use
no
No
privacy issues (I am disappointed at the number of sites that openly sell data, but that I am required to use to participate in the local PTA/church/other community activities). I was aghast that the last cell phone only after I purchased it had lots of fine print agreements allowing vendors to access my data. I am required to be more privacy conscious than the norm because of past IT security work I've done, but I really find myself wondering if senior citizens or the general public realize what privacy risks they are getting into.
No
Yes, used to live in Ogden and service was better/cheaper!
No
No
No
A little problem understanding how to do things online.
No
No
No
many sites not visually accessible, Zoom and videos are offending to my senses. More content needs to be described in words and have transcripts available (e.g. public meetings such as council, legislative)
No
This rural area has poor information dissemination. I struggle to know what is out there, where to access it, and it is difficult if there are many layers in a webpage, so I have to know which tab, or option to choose (maybe several times) before I can get to the page I need. This very difficult when applying for services like the food pantry and figuring out senior center activities or meals.

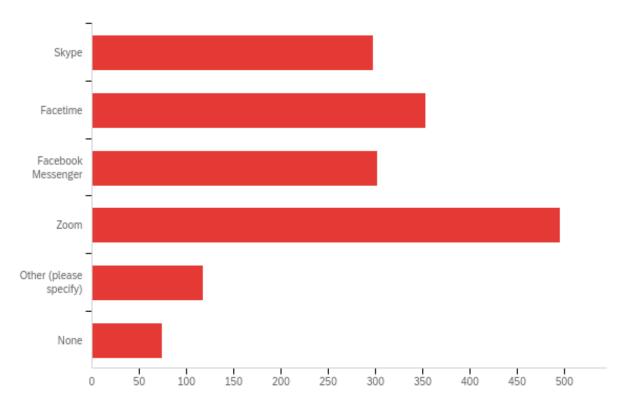
Q20 - Which of the following electronic devices do you own? (select all that apply) For techologies with the same general purpose (phones, computers), select the one with the highest ranking features it has



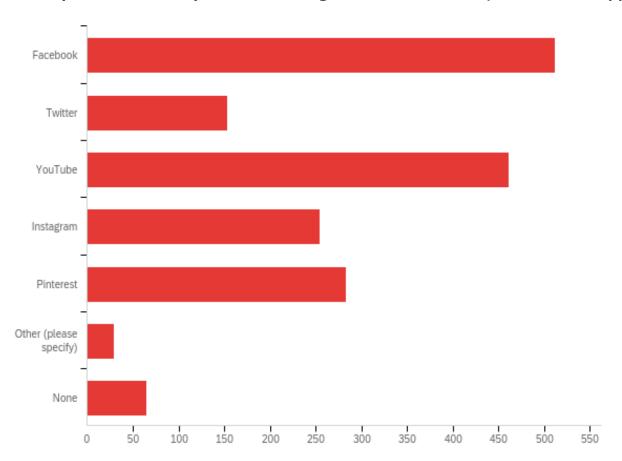
Q21 - How comfortable are you with using technology, including the internet and electronic devices, to access information, resources and/or participate in online activities?



Q22 - Have you ever used any of the following video chat or video conferencing platforms? (select all that apply)



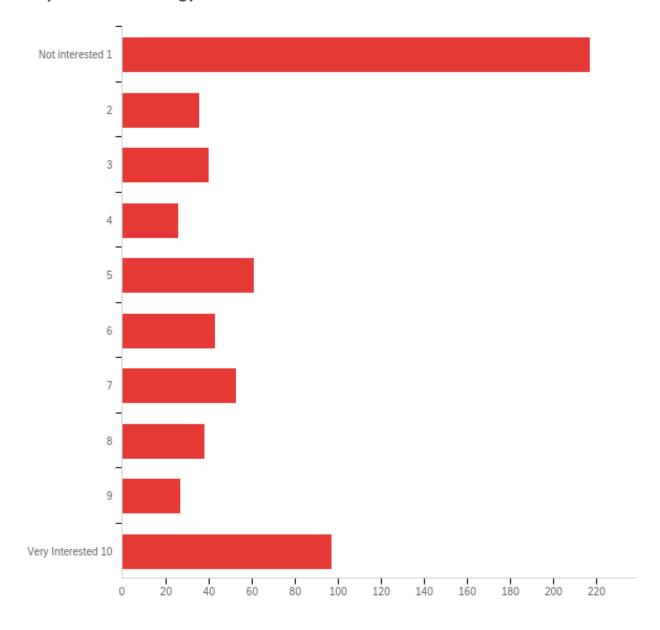
Q23 - Have you ever used any of the following Social Media Sites? (select all that apply)



# Q24 - What type of activities, information or, services would you like to access online, if any?

What type of activities, information or, services would you like to access online, if any?
I like recipes, things to do
Husband
Shopping, how to,
Shopping
Contact with family
Social activities
Church info, friend info
how to set up and use e-book
News, information(such as Google)
Travel research
Church
Anything and everything
none
Anything outdoors sports
nothing I am okay with what I have
Any
Library
Podcasts, audio books, movies FaceTime
Mobile tech help specifically designed for older parents! How to teach my 88 year old Dad technology and get him connected with the family Zoom calls every week? How to be able to video chat with him and visially check in on him? He doesnt have a cell phone and doesnt understand how to use his laptop well enough to get on the Zoom calls. He's frustrated with it, and very isolated. We are worried about him!
news and communication
All Kinds
Entertainment communication education

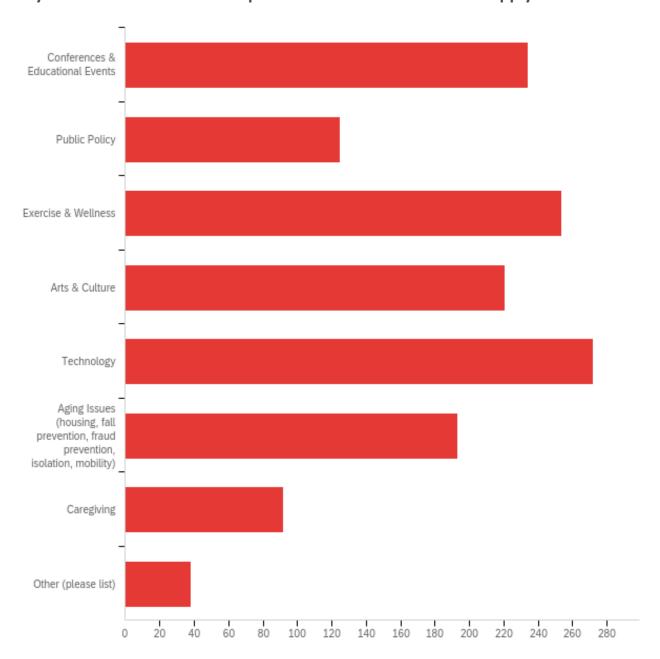
Q26 - How interested would you be in receiving training to improve your knowledge and ability to use technology?



# Q25 - What type of technology or internet training would you be interested in?

What type of technology or internet training would you be interested in?
None
None
Python
Nothing
I can't trust offer of training that includes change to my access and other people's control of my access
try to figure what all those acronyms mean
None
To better use the electronics that I have.
just to be better at it.
Basic
anything
none
Really don't need any
?
iPhone hacks
Windows 10
Basic computer Sales
Storing & retrieving information files and pictures. And using i-cloud better for long time storage as well as storing and retrieving info and files on desktop computers.
how to find what I am looking for.
What's
not sure
How to teach an older parent to use technology! Which devices and online apps can we give him that would be easiest? Also, How can we convince him to wear a lifealert? He lives all alone in a big old house and he has mobility issues.
tbd
How to use apps/programs that I don't currently use

Q27 - Would you be interested in participating in any of the following classes/activities if they were offered in an online platform? Please check all that apply



# Earn at-home income outdoors the limit on online activities is my time, not my technical capability or the activity's subject matter. Garedeing, xeriscape None Bar Tending Connecting with others in a safe way. Internet scams and security have me a little scared Curious about many things—lifelong learner

Already have my own sources

None
none
health, local events, local exploring
Growing food, master gardening, xeriscape garden, curbing water use.
Latest developments in technology science Elon Musk type
if something catches your interest
government grants
Health:Dementia, Parkinson's Disease
medicare
Financial planning
Craft
Depends on what is offered
Teach music online
at what age is it normal to begin to have physical problems such as hips going bad.
none, i prefer in person
Doubt it.
Volunteer opportunities